

DICE Monitoring

Matrix Triage

HIPPA compliant healthcare call center with interactive patient call process and the ability to integrate with your medical information software

FEATURES & HIGHLIGHTS

- Comply with all Health Insurance Portability and Accountability Act (HIPAA) guidelines.
- Customize workflows and screen layouts with editable scripts and escalation information.
- Reduce expenses, streamline services, and reach more patients with flexible solutions.
- Integrate with your existing health information software to simplify call handling on one system.
- Document calls and recordings for billing, insurance, customer inquiries, and service accuracy.

With recent Medicare funding expanding telehealth coverage for over 71 million Americans and growing public acceptance of virtual healthcare, now is the time to think about becoming a telehealth call center.

Our HIPAA-compliant telehealth call center screening solutions connect patients to essential healthcare services, documents interactions for billing and insurance reimbursement, and helps healthcare providers serve more patients.

THE NEW
DICE
CORPORATION

New Technologies. New Products. New Services.

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