

DICE Monitoring

Matrix Alarms

Enhance efficiency, analyze data, and provide better customer service

FEATURES & HIGHLIGHTS

- View account information, notes, more at a glance with built-in data entry tools.
- Customize layouts, scripts, and workflows to meet your unique customer service needs.
- Add Matrix Video or Matrix Interactive's AI and analytics features for an advanced solution.
- Improve customer communication and operator availability with iPBX and IVR integrations.
- Record customer service interactions and maintain accountability and service standards.

We understand no two monitoring centers, businesses, or industries are the same, which is why our software is built to meet a wide range of needs.

With a uniquely configurable layout and workflow built into a powerful all-in-one platform, Matrix Alarms' alarm and event management software gives central stations and monitoring centers unparalleled advantage over traditional software.

Plus, with our open platform APIs, central stations can work with any network-connected technology, including PERS and GPS devices.

THE NEW
DICE
CORPORATION

New Technologies. New Products. New Services.

1-800-RUN-DICE (1.800.786.3423) . 989.891.2800 . dicecorp.com