



# DICE Office

# Matrix Portals

Give your customers more control of their accounts with commercial and residential online portals

## FEATURES & HIGHLIGHTS

- Provide convenient access to account information with user-friendly layouts and processes.
- Customize with your own logos and color schemes that match your branding standards.
- Shape customer experience by offering bill payment, service requests, testing, and more.
- Reallocate your customer service resources by offering 24/7 access to account information.
- Access real time data for your accounts and visualize trends, usage, testing, and expenses.

Matrix Portals bring all of our self-service options to one place online, allowing your customers to manage their accounts without the assistance of your busy customer service representatives.

Two portal options are available for commercial and residential users. Our commercial portal is designed for dealers and retail managers to manage accounts, collect data, and retrieve signal data.

The residential portal is designed for account holders to make account updates, submit payments, schedule service, and conduct other actions that can be managed independently.

THE NEW  
**DICE**  
CORPORATION

**New Technologies. New Products. New Services.**

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